

# Helping people get the medicine they need to live healthier lives.

covermymeds®

## ABOUT US

CoverMyMeds solves medication access challenges for patients every step of their journey through a new unified brand that now includes RelayHealth, RxCrossroads and McKesson Prescription Automation.

Together, we're accelerating innovative solutions created to benefit all stakeholders in healthcare, to help increase speed to therapy, reduce prescription abandonment and support improved health outcomes for the patient.

**Founded:** 2008

**Where We Do Business:** All 50 United States, the District of Columbia and Puerto Rico



## Supporting patients from first fill to ongoing therapy, regardless of coverage

### ACCESS AND AFFORDABILITY

Overcoming barriers to medication access such as prior auth requirements to help avoid delays and abandonment. When a prior authorization is needed, our solutions can enable a patient to obtain therapy at claim rejection and can even simultaneously send a brand-specific PA request to the provider. Our suite of copay solutions also provides a pharma-sponsored option for patients seeking the lowest available price at the pharmacy counter.

### PRESCRIPTION DECISION SUPPORT

An informed patient is an empowered patient. Our in-workflow and integrated prescription decision support solutions help remove medication access barriers by electronically sharing real-time information such as cash pricing, drug alternatives, common medication prescribing details and prior authorization requirements at the point of care, so providers can have more timely and transparent conversations with their patients.

## SPECIALTY PATIENT SUPPORT

In today's healthcare ecosystem, patients deserve more than conventional support. Our solutions include a continuum of hub services that leverage human expertise and innovative technology. But total support requires more than access solutions — that's where our expanded portfolio for specialty brands comes in. From copay assistance to patient assistance programs support and non-commercial dispensing to health care professional educators, our end-to-end solutions help patients access, afford and adhere to their therapies.

## PATIENT EMPOWERMENT

Allowing patients to proactively participate in their care plan by enabling prescription price visibility, options to pay for their prescription outside of insurance and the ability to select a pharmacy based on convenience and price. Patients — including those who are underinsured or uninsured — can now make informed decisions on how to afford and adhere to their prescribed medication.

## CLINICAL AND BEHAVIORAL ADHERENCE

Improving access to therapy shouldn't be where patient support ends. By leveraging a deep understanding of therapeutic areas and how environmental and psychosocial issues can affect a patient's treatment journey, our in-home and virtual nursing, educational and behavioral coaching services help patients stay adherent to therapies. By meeting patients where they're at — with the right resources, at the right time — we believe we can support optimal outcomes so that every patient has the chance to be successful on therapy.

## CORE ADJUDICATION NETWORK

Providing actionable messages specific to each pharmacy claim, pharmacy staff can make faster, better informed decisions that can improve medication access and in turn, help improve revenue potential and productivity for the pharmacy. Pharmacy claims tools may result in better patient outcomes and ensure medication safety.

Learn how our solutions support patients along their entire healthcare journey at [covermymeds.com](https://covermymeds.com).

## A leading industry network, connected by technology to help patients

**900,000** Providers  
**75%** of EHRs Integrated

**50,000+** Pharmacies



Payers Representing **94%**  
of U.S. Prescription Volume

**650+** Brands  
**95%** of Therapeutic Areas